Marden Medical Centre Patient Participation Group



Marden Medical Centre News:

For the latest Marden Medical Centre updates please refer to the Surgery website: https://www.mardenmedicalcentre.nhs.uk/



Practice adds a Carer's Champion

Louise Wakeman, a receptionist at the Surgery now has an additional responsibility – Carers Champion. Louise is the lead on all carer-related matters providing a supportive and informative point of contact for patients. Louise has updated the Practice carers' table and website page offering help, advice and signposting to support services available for carers and their families.



Spring 2023 Covid-19 Booster Campaign

People aged 75 years and older, residents in care homes for older people, and those aged 5 years and over with a weakened immune system will be offered a booster of coronavirus (COVID-19) vaccine this spring. **The Surgery are planning an initial Saturday Clinic on 22nd April 2023.** You will be contacted by the Surgery to make a booking or you can book via the National Booking site. For more information:

https://www.gov.uk/government/publications/covid-19-vaccination-spring-booster-resources/a-guide-tothe-covid-19-spring-booster-2023

Order repeat prescriptions on the NHS App



You can request your medicine when you need it without having to see a GP until your next medicine review. More info: <u>http://nhs.uk/nhs-app/about-the-nhs-app/</u>

Advice for Patients Waiting for a Hospital Appointment



We understand waiting for hospital appointments and treatments can be a concern. Especially now, when waiting times are longer than normal. This leaflet should help explain what happens and what you can do to help while you are waiting.

WHAT HAPPENS NEXT?

The health care professional making the referral, usually your GP, will complete the referral to the hospital specialist. The hospital specialist will review the information and help decide how guickly you are seen.

WHEN WILL I HEAR WHEN MY APPOINTMENT IS?

Waiting times vary between departments and hospitals You can check expected waiting times though the NHS website : www.myplannedcare.nhs.uk

I WANT TO BE SEEN QUICKER, WHAT CAN I DO?

- If you have already been seen at the hospital and are waiting for treatment, then
 please contact the hospital team to get a review.
- If your condition is the same as it was on the day you were referred, then there
 will be no change in your waiting time, your GP won't be able to help you get
 seen any quicker.
- If your condition has worsened and you have not had your first appointment with the hospital, contact your GP surgery.

WHAT CAN I DO WHILE I AM WAITING?

Anything you can do to stay healthy while waiting will help you.

- If you smoke why not try quitting.
- Maintain a healthy weight.
- Keep as active as you can.
- If you are diabetic check your blood sugars are controlled
- Check your blood pressure is normal.

OTHER USEFUL INFORMATION

Kent and Medway NHS advice on hospital waiting times: kentandmedway.icb.nhs.uk/your-health/local-services/hospital-waiting-times www.kent.gov.uk/social-care-and-health/health/one-you-kent https://www.medway.gov.uk/info/200221/a_better_medway









Other News:

Stress Awareness Month - April



Increasing public awareness about both the causes and cures for our modern stress epidemic.

Stress Management Society Supporting our NHS people

Marden Sporting Memories – 11 April 2023 Event

