

## **Minutes of the PPG Virtual meeting on May 22<sup>nd</sup> 2020**

### Participants

Dr Julie Morgan, Sian Burr, Jane Annetts Peter Kershaw and John Haddow

PPG Google group emails will in future be checked and a policy on the etiquette on emails will be posted on the PPG website

In the present situation PPG meetings will be virtual and a virtual AGM will be held on Thursday June 25th at 6pm. The Agenda for this AGM will be circulated and details of the link on how to take part will be circulated to those patients who wish to take part.

At present the Medical Centre is triaging all patients on the phone. It may be appropriate to undertake a video consultation. This is achieved by the Centre sending a link via email to initiate the consultation. This will be using the system already in use to remind patients of appointments. It was suggested that patients should be encouraged to use on-line access where possible to book appointments and order prescriptions.

The Dementia Awareness day for Marden had to be postponed due to the current situation, but low-key awareness measures will be around the village, for example garlands of knitted Forget-Me- Knot flowers.

There is still a prescription delivery service available for Isolated and Shielded patients to have their prescriptions delivered to their home. Patients need to make the Medical Staff aware if they need this service. The Medical Centre now sends prescriptions to Pharmacies electronically. This speeds up the delivery and removes the necessity for paper prescriptions to be sent. Planning is underway for flu clinics to be provided in September and October.

We hope a Summer newsletter can be produced by July.

Over the next few weeks, the routine for patient consultations at the Centre will be changed.